

Hello!

Care N' Care Certification 2022 IS NOW LIVE! Below you will find the Certification Link as well as the Certification Code use to start 2022 the Certification process. You will need to login through the link below and then enter the Certification Code. ***If you are having issues signing in, please contact Agent Support *contact information at the bottom.***

Certification Link: <https://miramar-agent.com>

- Once you sign into Miramar you may be prompted to verify your email address. When you review and Save – Please check your email for the Email Verification Link. Follow the link included and it will ask you to sign in again to complete verification. You will know this worked if you end up on the Agent Dashboard.
- When you are finished you will need to click on “Register New Program” which will be located on your dashboard above Active Programs. Follow the prompts to start Certification, here you will enter the Code listed below:

For 2022 Certification please use this Code: 1235CNC2022

- **Agents will need to upload their AHIP during the certification process. This will be listed as a Step asking you to “Upload your AHIP Certificate” – *PLEASE TAKE NOTE YOU CAN NOT TRANSFER YOUR AHIP FROM THE AHIP WEBSITE. YOU WILL NEED TO SAVE THE CERTIFICATE ON YOUR COMPUTER AND UPLOAD IT AS A FILE***
- Returning Agents will not need to provide their E&O.
- If you are having trouble moving forward please try and make sure your **Pop-Up Blocker is disabled**. If enabled it stops the program from opening a new window for the next step.
- Firefox and/or Microsoft Edge works best with this program. Results will vary if you try and use Google Chrome, Internet Explorer, and Safari.
- Modules will take time to load depending on what step you are on, internet speed and internet browser. Some modules such as AHIP approval, license verification, background check or appointment by the state may take time to process or require manual approval. If your dashboard is showing “pending” then you know you are just waiting on a process to happen. In most instances, the pending status will update within 24 hours. Background check and appointment verification by the state may take up to a few days. If you have not seen any change in a couple days, feel free to contact agent support.
- If Miramar is crashing we suggest, clearing your cookies/history in your current browser and trying again. If that doesn't work try switching internet browsers. Please reach out to Agent Support if these fixes do not resolve your issue.

Agent Support Email: agentsupport@cnchealthplan.com

Agent Support Phone Number: 855-547-0345