

Hello!

Thank you for wanting to certify Care N' Care our Certification for 2022 IS NOW LIVE! Below you will find the Certification Link as well as the Certification Code use to start 2022 the Certification process. If you are having any issues with Miramar please contact agent support **\*Contact information at the bottom\***

**Certification Link:** <https://miramar-agent.com>

**You will need to create a Miramar Account and “Register as an Agent.” Follow the prompts and you will arrive at your dashboard. If you have issues logging in please contact Agent Support.**

**Once you sign into Miramar you will need to click on “Register New Program” which will be located on your dashboard above Active Programs. Follow the prompts to start Certification, here you will enter the Code listed below:**

**For 2022 Certification please use this Code: 22CNC1235**

- **Agents will need to upload both their E&O and AHIP. These will be two different steps during the Certification process. \*PLEASE TAKE NOTE YOU CANNOT TRANSFER YOUR AHIP FROM THE AHIP WEBSITE. YOU NEED TO SAVE THE CERTIFICATE ON YOUR COMPUTER AND UPLOAD IT AS A FILE\***
- If you are having trouble moving forward please try and make sure your **Pop-Up Blocker is disabled**. If enabled it stops the program from opening a new window for the next step.
- Firefox and/or Microsoft Edge works best with this program. Results will vary if you try and use Google Chrome, Internet Explorer, and Safari.
- Modules will take time to load depending on what step you are on, internet speed and internet browser. Some modules such as AHIP approval, license verification, background check or appointment by the state may take time to process or require manual approval. If your dashboard is showing “pending” then you know you are just waiting on a process to happen. In most instances, the pending status will update within 24 hours. Background check and appointment verification by the state may take up to a few days. If you have not seen any change in a couple days, feel free to contact agent support.
- If Miramar is crashing we suggest, clearing your cookies/history in your current browser and trying again. If that doesn't work try switching internet browsers. Please reach out to Agent Support if these fixes do not resolve your issue.

**Agent Support Email:** [agentsupport@cnchealthplan.com](mailto:agentsupport@cnchealthplan.com)

**Agent Support Phone Number:** 855-547-0345